

APOLLO HOSPITALS ENTERPRISE LIMITED

CIN : L85110TN1979PLC008035



FAMILIARISATION PROGRAMMES FOR INDEPENDENT DIRECTORS

Preamble

Regulation 25 (7) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 stipulates that listed companies shall familiarize the independent directors (IDs) through various programmes about their roles, rights and responsibilities in the Company, nature of the industry in which the Company operates, business model of the Company, etc.

Outline of the Familiarisation process

IDs of the Company are made aware of their roles, responsibilities and liabilities at the time of their appointment / re-appointment, through a formal letter of appointment, which also stipulates various terms and conditions of their engagement.

The Board including all IDs were provided with relevant documents, reports and internal policies to enable them to familiarize with the Company's procedures and practices from time to time.

Periodic presentations were made at the Board and Board Committee Meetings, on business and performance updates of the Company, business strategy and risks involved. Updates on relevant statutory changes on laws concerning the Company, if any are provided to the entire Board at the time of every board / committee meeting.

IDs are enabled to meet without the presence of the Company's management and non-independent directors to discuss and review the performance of the Chairman, non-independent directors and the board as a whole and also matters pertaining to the Company's affairs.

The Company organised visits to the hospitals and labs for the Directors to facilitate them understand the operations of the Company in detail.

IS/ISO 9001 : 2000

Regd. Office :
19, Bishop Gardens,
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The details of familiarization programmes imparted to IDs are as under:

Date of the Program	No. of hours	Subject matter of the program
FY 2013 – 14	3.5	➤ Operations & Performance ➤ Future Outlook & Strategy ➤ Corporate Social Responsibility ➤ Updation on latest hospital technologies ➤ Clinical Excellence update
FY 2014 – 15	5	➤ Related Party Transactions / Transfer Pricing Regulations, ➤ Salient features of the revised clause 49 of the Listing Agreement, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Updation on latest hospital technologies ➤ Clinical Excellence update
FY 2015 – 16	11	➤ Internal Financial Controls ➤ Salient features of the Prohibition of Insider Trading Regulations, 2015 ➤ Risk Management Program ➤ Operations & Performance ➤ Future Outlook & Strategy ➤ Updation on latest hospital technologies ➤ Excellence in Clinical Care

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Date of the Program	No. of hours	Subject matter of the program
FY 2016 – 17	6.5	➤ Internal Financial Controls ➤ Risk Management Program ➤ Indian Accounting standards – Applicability and Implementation, ➤ Operations & Performance ➤ Future Outlook & Strategy ➤ Presentation on Goods and Service Tax (GST)
FY 2017-18	6	➤ Impact of transition from BS III to BS IV and Company's readiness to BS VI, ➤ Internal Financial Control, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Corporate Social Responsibility, ➤ Risk Mitigation Process and Plans ➤ Updation on latest hospital technology ➤ Clinical Excellence update
FY 2018-19	6	➤ Internal Financial Control, ➤ Risk Management Program, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Corporate Social Responsibility, ➤ Updation on latest hospital technology ➤ Clinical Excellence update

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Date of the Program	No. of hours	Subject matter of the program
FY 2019-20	4.5	➤ Internal Financial Control, ➤ Risk Mitigation plans and processes, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Impact on the Company consequent to amendments in the Listing Regulations, ➤ Corporate Social Responsibility, ➤ Indian Accounting standards, ➤ Company's preparedness to BS VI transition, ➤ Amendments in policies of the Company
FY 2020-21	4	➤ Impact of Covid-19 on performance of the Company, ➤ Initiatives taken towards COVID 19 risk mitigation by the Company ➤ Financial impact and Economic outlook consequent to COVID 19 ➤ Corporate Social Responsibility ➤ Operations & Performance ➤ Future Outlook & Strategy. ➤ Updation on latest hospital technology ➤ Clinical Excellence update

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Date of the Program	No. of hours	Subject matter of the program
FY 2021-22	4.5	➤ Internal Financial Control, ➤ Risk Mitigation plans and processes, ➤ Corporate Social Responsibility, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Macroeconomic conditions and Update on Healthcare Industry, ➤ Updation on latest hospital technology ➤ Clinical Excellence update
FY 2022-23	15.5	➤ Internal Financial Control, ➤ Risk Mitigation plans and processes, ➤ Cyber Security, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Occupational Health and Safety Measures, ➤ Corporate Social Responsibility, ➤ International Hospital Business ➤ Updation on Innovation and technology ➤ Clinical Excellence update

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Date of the Program	No. of hours	Subject matter of the program
FY 2023-24	5.5	➤ Cyber Security, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Innovation in Healthcare, ➤ Digital technology, ➤ Regulatory updates, ➤ India Macro – Economic Update, ➤ Corporate Social Responsibility, ➤ International Business Opportunities ➤ Updation on latest hospital technology ➤ Clinical Excellence update ➤ Updation on JCI Accreditations
FY 2024-25	19	➤ Risk Mitigation plans and processes, ➤ Operations & Performance, ➤ Future Outlook & Strategy, ➤ Corporate Social Responsibility, ➤ Global Economy & International Business, ➤ Geo-political and Geo-economic conditions. ➤ Central Reference Lab (Digital automated lab) visit.

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Date of the Program	No. of hours	Subject matter of the program
FY 2025-26	4	➤ Regulatory updates, ➤ Cyber Security, ➤ Business Risks, Operations & Performance, ➤ Future Outlook & Strategy, ➤ Corporate Social Responsibility, ➤ Geo-political and Geo-economic conditions
Total Cumulative Hours	95	

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